



QUALITY MANUAL  
TITLE: COMPANY QUALITY POLICY

REVISION 4  
PAGE 4  
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### COMPANY QUALITY POLICY

It is the policy of Astra Vehicle Technologies Ltd. (AVT) to consistently, reliably and efficiently provide it's customers with products and services that meet or exceed expectations, enabling clients to take full advantage of the company's unique product and service portfolio.

AVT manufactured products include the design, supply and installation of stainless steel exhaust systems for commercial vehicles. Broadening it's range of products and services to the commercial vehicle sector AVT also supplies specialist vehicle engineering services. These include, wheelbase alterations, uprating and downrating, dual steer installations, additional axles, mini arctic conversions, heavy haulage conversions, additional fuel tank and catwalk installations, fire screens and ADR conversions, air suspension kit installations, and specialist cabs.

In addition AVT manufactures, supplies and installs Adastral diesel particulate filter systems, for retrofit to diesel fueled commercial vehicles. AVT is accredited by the Energy Savings Trust and Transport for London for supplies to the London Low Emission Zone and for the Scottish Government exhaust emission reduction scheme. Astra manufactures the Adastral filter system under licence from Innospec Specialty Chemicals Inc.

Achievement of the required quality of service is essential to the long term growth and survival of the business. In pursuing this policy the company believes in the concept of customer and AVT working together and continually striving for improvements in quality and efficiency.

Objectives set by the company are monitored during internal quality audits and reviewed during management review meetings. Further objectives for improvement are set through review of the system records of the previous period.

In order to ensure that all work is of the required quality of service, the policy of the company involves all employees and the objectives will be communicated as widely as possible. Practical assistance and training will be given, where necessary, to ensure that knowledge and experience is acquired for the successful implementation of this policy.

The company seeks to achieve the above objectives by maintaining an effectively managed quality assurance system which complies with the requirements of BS EN ISO 9001:2000. This system is defined within the quality manual.

The Directors have adopted this policy statement.  
Signed:

A handwritten signature in black ink, appearing to read "John Chadderton".

John Chadderton

A handwritten signature in black ink, appearing to read "W. Critchley".

W. Critchley

Directors  
Feb 2009